



Four Rivers®
SOFTWARE SYSTEMS



Highlights

Access Anywhere

No need to load any software. Since TMS OnLine Basic is accessed through Internet Explorer, you can connect to your database from any PC with Internet access and Internet Explorer.

Personalization

TMS OnLine Basic allows users to build screens to their business processes. Select from a portfolio of screens or work with Four Rivers to build screens of your own. The result – a screen that fits your needs.

Manage your Department Better

Your assets' information is at your fingertips with higher quality and better timeliness than ever before. With 96 standard reports, it's easy to transform data into valuable information to manage your business.

Email reports can be exception-based, triggered automatically based on assignable time intervals or your data thresholds. They alert you to matters before they become major problems so you can solve them fast.

Comply with Regulatory Requirements

Meet reporting requirements set by organizations such as Joint Commission, OSHA, EPA, and ADA by tracking the right information and generating reports when you need them.

Track Customer Service Workload

When customers enter work requests directly into TMS OnLine Basic, they become trackable, save technician time, reduce entry errors, improve productivity, and allow customers to check the status electronically.

Convenient Training Available

eLearning is included with the TMS OnLine package. Users can now train their technicians frequently and at their convenience.

TMS® OnLine Basic

Making Life Easier for the Smaller Healthcare Organization

With TMS OnLine Basic, small organizations can now enjoy the benefits of the TMS Product Family without up-front expenditures in hardware and software. All you need is a connection to the Internet, Internet Explorer, and a printer. TMS OnLine Basic, a fully hosted web-based solution, is specifically designed for the small healthcare organization. Because TMS OnLine Basic is a web-based application, there is nothing to install so you can get started in days. With our Asset Import Utility you no longer need to wait for a data conversion. All of the technical details such as the server, operating system, database license, systems administration, back-ups, and software maintenance are handled by Four Rivers. You concentrate on your business and leave the rest to us.

TMS OnLine Basic is designed specifically for the hospital or nursing home that has anywhere from 5 – 200 beds. We have streamlined the essentials into an easy to use application for your market. TMS OnLine Basic is priced by the asset so that it matches your use of TMS.

TMS OnLine Basic acts as your database of record and tracks detailed information about your assets, resources, work orders, and other key factors. This data's power is realized when our reporting module transforms it into meaningful information to help you manage your business and ease conformance with Joint Commission and other governing authorities.

Our system provides your organization with a 24 x 7 monitor, analyzing your data and producing automatic Email Reports. Whether interval, exception, or threshold-based, the system will automatically generate reports with your designated information and send them to all responsible persons. TMS OnLine Basic alerts you of trouble long before it would have been otherwise observed.

So relax... TMS is working for you.

Harnessing the Power of Information®

Core Modules

From Any Computer with Internet Explorer You Can Manage:

Reporting – Our simplified reporting capabilities provide you with the ability to turn data into powerful information.

We offer two types of reporting: Quick and Email Reports. Quick Reports are the easiest and fastest way to get information. Users simply select the fields, sort criteria, or add a saved query. With eMail Reports, users can send Quick Reports to one or more email addresses on any frequency ranging from ten minutes to annually.

Work Orders and PMs – Create, edit, and assign work orders, track projects, charge time and materials, and view asset history. Ultimate flexibility to generate your PMs based on meters like hours or gallons or based on calendar-based schedules.

Planned Events – Schedule all your events such as training sessions, meetings, fire drills, rounds, inspections, and any other event. Record attendees' time, topics covered, and results all in a format ideal for reporting.

Procedures – Build a library of reusable, standardized tasks for your work orders, PMs, and Planned Events organized by type and skill with estimated completion times for forecasting.

Assets – Record incoming inspections, warranty information, repair costs, maintenance history, PMs, and materials used for each asset. Group assets like fire extinguishers reduce paperwork while still maintaining individual asset histories. Use Wizards to easily add multiple, similar assets. Track assets for HIPAA compliance.

Resources – Track full-time personnel, contract employees, outside contractors, work orders, time charged, materials used, and overall productivity.

Wizards – Whether it relates to assets, WOs, PMs, PEs, or resources, if it can save you time, we've created a wizard to speed the process.

Web Request – Save time and improve customer service by making it easy for your customers to enter their own service requests via a simple Web Page. Users can receive status updates by either searching the Web Request page or with an email response notification. With Web Request, users can create as many customized Web Pages as you need for different departments or locations.



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